


# How to enroll a device with Duo

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1. Click “Start setup” to begin enrolling your device.



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## Protect Your SterlingRisk Account

Two-factor authentication enhances the security of your account by using your phone to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

**Start setup** >

2. Select the type of device you'd like to enroll and click **Continue**. We recommend using a mobile phone for the best experience, but you can also enroll a landline telephone, or a tablet. **This is not the device you are using for remote desktop. This only the device to verify your identity.**



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## Choose Your Device

What type of device do you want to enroll with Duo? You'll be able to add another device after this.


☒ **Mobile phone** **RECOMMENDED**

☐ **Tablet** (iPad, Nexus 7, etc.)

☐ **Landline**

**Continue** >

3. Select your country from the drop-down list and type your phone number. Use the number of your cell phone or landline that you'll have with you when you're logging in to a Duo-protected service. Then double-check that you entered it correctly, check the box, and click **Continue**. If you're enrolling a tablet you aren't prompted to enter a phone number.



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### Phone number

Please enter the device's phone number below.

United States ▼

+1 5169876543 ✓

ex: (201) 234-5678 ✓


Double-check your number:

☒ (516) 987-6543 ✓ is the correct phone number.

BackContinue >

4. Choose your device's operating system and click "Continue". Go to step 5.

If you are using a cell phone but don't want to install the app, select "Other (and cell phones)". Click "Continue". Your device is now enrolled to receive text messages.



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### Choose Platform 516-987-6543 ✓

What operating system does this device run?

☐ iPhone

☐ Android


☐ BlackBerry

☐ Windows Phone


☐ Other (and cell phones)

BackContinue >

5. Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily. Follow the platform-specific instructions on the screen to install Duo Mobile. After installing our app return to the enrollment window and click **I have Duo Mobile installed**.



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### Install Duo Mobile for iOS

1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

**Note:** Tap "OK" when asked if Duo Mobile should be able to send push notifications.

☒ I have Duo Mobile installed

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6. Activating the app links it to your account so you can use it for authentication.

On iPhone, Android, Windows Phone, and BlackBerry 10, activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Follow the platform specific instructions for your device.



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### Activate Duo Mobile for iOS




1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Having problems? We'll send you an activation link instead.](#)

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7. The "Continue" button is clickable after you scan the barcode successfully.



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## Add a new device

### Activate Duo Mobile for iOS




1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Having problems? We'll send you an activation link instead.](#)


BackContinue


8. Your device is now enrolled. Click done.



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## Enrolled Devices



 iOS

Enroll another deviceDone ✓